

**Where does the Town water come from?**

The Seabrook water system is supplied by groundwater pumped from five gravel-packed wells and seven bedrock-wells located in the western part of town. The gravel-packed wells range from 50 to 125 feet deep. The rock-wells are 500 feet deep.

**What time frame does my bill cover?**

The water and sewer billing is quarterly for all residential customers and some lower usage commercial customers. High usage commercial customers will continue to be billed monthly. Starting January 1, 2019, each account will be charged based on the size of the meter, plus the usage, on a tiered rate. All fees can be found on our website at [www.seabrooknh.info](http://www.seabrooknh.info) – under the Water Department tab, click on the “Fee Schedule” link.

**How and where can I pay my water/sewer bill?**

Payments can be taken at the Tax Office only, in the Town Hall. Office hours are Monday, Tuesday, Thursday 7:30am-4:00pm, Wednesday 7:30am-5:30pm and Friday 7:30am-12:00pm. When paying the bill at the Tax Office, if a receipt is needed, please bring the whole bill with you. Make checks payable to: Town of Seabrook

Or mail payments to: Tax Office, P O Box 476, Seabrook NH 03874

**Can I pay my bill with a credit/debit card?**

Yes, the Town of Seabrook does accept credit/debit card, or ACH payments at (603) 474-9881. Payments can also be made on line at [www.seabrooknh.info](http://www.seabrooknh.info) – on the front page, under “Useful Links” – Online Utility Billing & Property Taxes. There is a fee of 2.79% with a \$1.50 minimum. ACH is a flat fee of \$2.45. These fees go directly to our third party processor and are not retained by the Town. Convenience fees cannot be refunded.

**What if I do not receive my water/sewer bill?**

If you do not receive your bill, please call the water office and inquire. Quarterly bills go out at the end January, April, July and October. All bills

will be due in thirty (30) days. The property owner is responsible to pay their bill on or before the due date to avoid any additional fees.

**Who do I contact if I have no water? How do I report a water break?**

Call the Water Department at (603) 474-9921 during normal business hour, Monday through Friday, 7AM to 3PM; after hours, call the police at (603) 474-5200.

**Should I schedule a final reading when I sell my house?**

Yes, a meter reading should be taken and an amount will be given to pay your account up to date, including a final read fee of \$50. Please call at least 48 hours in advance to schedule a final reading.

**I need a meter installed or replaced, what do I need to do?**

Please call the Water Department, 48 hours in advance at (603) 474-9921, to schedule an appointment. There will be a \$50 fee charged that will be billed to the account. The account will also be billed an additional \$50 fee, if the water is turned off, or on.