



Robert L. Quinn
Commissioner

State of New Hampshire

DEPARTMENT OF SAFETY

Division of Motor Vehicles

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John C. Marasco
Director

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NEWS RELEASE

NH DMV EXPANDS APPOINTMENT-BASED SYSTEM

CONCORD, N.H. – The New Hampshire Division of Motor Vehicles (DMV) announces it will be increasing access to services by transitioning to a fully appointment-based system beginning Monday, November 3, 2025.

“This change is designed to reduce waiting times in DMV lobbies and provide a more efficient, personalized experience for all customers,” said DMV Director John C. Marasco. “By scheduling appointments in advance, the DMV can manage customer flow more effectively, ensuring that each visit is timely and well-organized.”

The DMV conducts over 425,000 in-person transactions at 14 locations around the state each year. Starting November 3, additional appointments will be available to accommodate customer volume. The busiest DMV locations in Concord, Manchester, Nashua, and Epping will also offer appointments during extended hours until 5 p.m., twice a week. Additionally, a limited block of same-day appointments will be made available each day for customers with urgent transactions.

Customers can find appointment availability on the DMV website, where they can select “Make an Appointment” on the homepage. DMV staff will assist walk-in customers with finding appointments, including at other DMV locations if necessary.

The members of the DMV remain committed to providing exceptional customer service by offering online transactions and improving our in-person customer experience.

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